

POWERROUND®

Customer Experience #0204

What functional need did PowerRound® meet?

It allowed participants (starting w/executive team, then managers) to **work together** as a team, more focused, work through some “challenges.” There was a heightened awareness of managers and execs of some shortcomings and weaknesses. Pointed out how they can work on them. I received very positive feedback along those lines.

Please describe the value you found in the PowerRound® materials.

The value of the material is very good. Interesting, easy to read, easy to understand. Not complicated. Consistent weekly meetings, follow-up, each manager sets expectations. Overall, a **high quality, relevant, well communicated, well presented, creates open forum for discussion and opinions.**

Describe the PowerRound® Group coach's delivery.

Delivered what he committed to deliver and what was in the upfront presentation... one hour, once a week for 9 weeks, feedback, follow-up, setting expectations. The delivery was very safe, confidential, heard only positive things from everyone. Appreciate an outsider perspective of some of the challenges that we were not intentional to work through on our own. Group Coach was flexible with time, location, and follow-up. **Ease of use - (10); Convenience - (10)**

Did PowerRound® fit your organization's culture?

PowerRound® tied into my belief system hand in glove. **It touched on integrity, honesty, caring, communicating, working through issues, not holding grudges, spoke my language and my convictions.** Diverse. Each manager and leader has different skill levels. PowerRound® touched on all of them, brought something out from each manager. Whether lack in integrity, communication, dealing with difficult people, leadership skills.

Describe your personal experience with PowerRound®.

Felt really good. It drew out our inner challenges, struggles. I associated it with **a well-documented, valuable tool to enhance the development of leaders and managers** in an org.

Describe the risk tolerance of your program.

It was a very low risk, a safe and secure investment in individuals. Individuals feel the company cares. From a financial standpoint it was a (10), well worth it, I did not think it was an expensive proposition. Very fair price.

What was your impression of overall value?

It got management team working together; talking, open and honest with one another. This cut down on potential employee turnover, absenteeism, made for a better work environment.